

The Center of Hope Foundation, Inc.

would like to recognize

Pati Hale

for the Unsung Heroine Award.

for her contributions to the Center for almost 30 years of service, support, influence and organization that has helped the agency provide exceptional services to its program members, families and the community.

Behind every great team and agency you will often find an unsung hero, that person who quietly but consistently works behind the scenes to ensure that all the moving parts of the team work efficiently. The Center of Hope recognizes Patricia Hale as our unsung hero. Pati came to the Center of Hope in 1986, with her mother by her side for her "big interview" for a position in the Center's newly established workshop program. Who knew at that time that almost 30 years later, Pati would still be with the agency. Over the decades she has held several different positions in the agency, from Vocational Instructor to Casemanager, to Family Supports Director to her current role as Director of Quality Services. She was instrumental in the development of new ideas and services in those early years, and continues in this vein today. Although Pati always avoided the limelight, preferring to get the work done quietly, behind the scenes, her influence on the agency has been strong and consistent and she has been an integral part of the agency's growth, success and mission. Over her tenure at the Center, Pati has helped numerous individuals succeed in community based employment, modeled the agency peer philosophy for hundreds of new staff, cofounded the Center of Hope Special Olympics Program and developed systems and policies to support the agency in meeting all the requirements of its licensing, auditing and credentialing agencies. She has been instrumental in the agency's success in obtaining repeated Three Year CARF accreditations, as well as exceptional Licensing and Mass Health Audit results. The Center of Hope Foundation would like to recognize Patricia Hale as its unsung hero, and thank her for her many years of service, support, influence and organization that has helped the agency provide exceptional services to its program members, families and the community.

Thank You Pati!